Terms of Service

Effective: 2026-08-04

These Terms of Service ("Terms") govern your use of the GEOX mobile application and related services (the "Service"). By creating an account or using the Service, you agree to these Terms.

THESE TERMS OF USE CONTAIN A MANDATORY ARBITRATION OF DISPUTES PROVISION IN SECTION 11.3 THAT REQUIRES THE USE OF ARBITRATION ON AN INDIVIDUAL BASIS TO RESOLVE DISPUTES, RATHER THAN JURY TRIALS OR CLASS ACTIONS. THESE PROVISIONS GOVERN THE MANNER IN WHICH DISPUTES WILL BE ADDRESSED BETWEEN YOU AND GEOX. THESE PROVISIONS INCLUDE A MANDATORY PRE-ARBITRATION INFORMAL DISPUTE RESOLUTION PROCESS, CLASS ACTION WAIVER AND JURY TRIAL WAIVER THAT AFFECT YOUR RIGHTS. IN ARBITRATION, THERE IS TYPICALLY LESS DISCOVERY AND APPELLATE REVIEW THAN IN COURT.

IF YOU BECOME A GEOX MEMBER AND PAY BY CREDIT OR DEBIT CARD (OR OTHER PAYMENT METHOD ASSOCIATED WITH AN AUTOMATICALLY RENEWING SUBSCRIPTION), YOUR SUBSCRIPTION WILL AUTOMATICALLY RENEW FOR CERTAIN PERIODS OF TIME IF YOU DO NOT CANCEL PRIOR TO THE END OF THE TERM. SEE SECTION 5.

1. The Service

These Terms of Service (the "Agreement") constitute a legal agreement that governs the relationship with users and others who interact with ADLOGIC - FZCO address: Silicon Oasis, Dubai United Arab Emirates , and our subsidiaries and affiliates ("GEOX," "we," or "us") in connection with the use of the GEOX mobile application (the "Service").

GEOX lets you share your location with people you choose, receive place and safety alerts, and communicate within private groups. Features depend on your subscription plan and device permissions.

2. Accounts

2.1.

You must provide accurate information and keep your credentials secure. You are responsible for activity under your account. You may delete your account in the app at any time.

2.2

You acknowledge that these Terms are between you and GEOX only, not Apple, and that Apple has no responsibility for the app or its content. Apple has no obligation to provide support or maintenance for the app. In the event the app fails to conform to any warranty, you may notify Apple and Apple will refund the purchase price; Apple has no other warranty obligation. Apple is not responsible for addressing any claims relating to the app. You and GEOX acknowledge that Apple and its subsidiaries are third-party beneficiaries of these Terms and may enforce them against you.

3. Acceptable use

3.1.

You agree not to misuse the Service, including stalking, harassment, unauthorized tracking, reverse engineering, or attempting to bypass security or subscription limits.

3.2.

You understand and agree that if GEOX believes, in its sole discretion, that you have violated this Agreement, misused the Service, or behaved in a way that could be regarded as inappropriate, unlawful, illegal, or unsafe, GEOX may, among other things, investigate, take legal action against you, terminate your account and cancel your subscription and/or membership, and report your conduct to the competent authorities. GEOX discloses account records solely in accordance with these Terms of Use and applicable law, and will cooperate with binding law enforcement requests and court orders.

4. Location sharing

4.1.

You control who sees your location through invites, groups, and sharing settings. Only share location with people you trust. GEOX is not an emergency service and does not replace emergency services.

4.2.

You assume all risk when using the Service, including all risks associated with online and offline interactions with other users. GEOX does not conduct criminal background checks or verify the identity of users, and makes no representations about the conduct of any user. Location data and safety alerts may be delayed, inaccurate, incomplete, or fail entirely, and must never be relied upon for emergency or safety-critical purposes.

5. Subscriptions (iOS)

5.1 Auto-renewal Subscriptions.

GEOX offers optional paid auto-renewable subscriptions (for example Premium and Full monthly or annual plans) through the Apple Store.

Payment is charged to your Apple ID account at confirmation of purchase. Subscriptions automatically renew unless you cancel at least 24 hours before the end of the current billing period. Your Apple ID account will be charged for renewal within 24 hours prior to the end of the current period.

YOU MAY CANCEL YOUR PREMIUM SERVICES AT ANY TIME, SUBJECT TO THE TERMS OF THIS AGREEMENT. TO CANCEL, YOU MUST FOLLOW THE INSTRUCTIONS PROVIDED IN THE GEOX SERVICE. THERE ARE NO CANCELLATION FEES. INSTRUCTIONS FOR CANCELLING PREMIUM SERVICES ARE SET FORTH HEREIN OR AVAILABLE BY EMAILING SUPPORT@GEOXAPI.DEV.

Your subscription will remain active until you cancel through the Apple Store. Deleting your GEOX account or uninstalling the GEOX app from your device DOES NOT cancel your GEOX Premium subscription. If you purchased a GEOX Premium subscription through a Apple Store, you must cancel your subscription through that and in accordance with that Apple Store 's terms and conditions, as detailed below.

You can manage or cancel subscriptions in Settings → Apple ID → Subscriptions after purchase. Detailed instructions on the management (cancellation) of subscriptions can be also found on Apple Support Page.

5.2. Refunds.

If you subscribed using your Apple ID, refunds are handled by Apple, not GEOX. We do not process payment card data directly. We do not collect or store full credit card number information.

6. Intellectual property

6.1.

Except for your User Content, the Service and all materials in it — including software, interfaces, images, text, graphics, designs, GEOX logos, trademarks, copyrights, data, and their arrangement (the "Proprietary Materials"), and all related intellectual property rights — are the exclusive property of GEOX and its licensors. Nothing in this Agreement grants you any license to these rights except as expressly stated.

6.2.

GEOX grants you a limited, revocable, non-sublicensable, worldwide license to access and use the Service for its intended purpose, subject to this Agreement. You agree not to: (i) copy, modify, distribute, sell, reverse engineer, decompile, or disassemble any part of the Service or Proprietary Materials, or enable others to do so; (ii) frame or mirror any part of the Service without our prior written consent; (iii) resell or make any commercial use of the Service; (iv) use any bots, scraping, or automated methods to collect location data, content, or other information from the Service, or to create accounts; or (v) use the Service or Proprietary Materials for any purpose other than their intended use. Any unauthorized use terminates the license granted here and may violate applicable law. GEOX reserves all rights not expressly granted.

6.3.

GEOX may terminate or suspend this license at any time, at its sole discretion.

7. Disclaimer

7.1.

GEOX PROVIDES THE SERVICE AND ALL CONTENT AND MATERIALS THEREIN ON AN "AS IS" AND "AS AVAILABLE" BASIS. TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, WE EXPRESSLY DISCLAIM ANY WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE WITH RESPECT TO THE SERVICE (INCLUDING ALL CONTENT AND INFORMATION CONTAINED THEREIN), INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, TITLE, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT.

7.2.

GEOX DOES NOT REPRESENT OR WARRANT THAT (A) YOUR USE OF THE SERVICE WILL BE SECURE, UNINTERRUPTED, COMPLETE, ALWAYS AVAILABLE, ERROR-FREE OR WILL MEET YOUR REQUIREMENTS, (B) ANY DEFECTS IN THE SERVICE WILL BE CORRECTED, OR (C) THE SERVICE IS FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. GEOX DISCLAIMS LIABILITY FOR, AND NO WARRANTY IS MADE WITH RESPECT TO, THE CONNECTIVITY AND AVAILABILITY OF THE SERVICE OR THE DELIVERY, TIMELINESS, OR ACCURACY OF ANY LOCATION DATA, SAFETY ALERTS, OR MESSAGES.

7.3.

GEOX IS NOT AN EMERGENCY SERVICE AND MUST NOT BE RELIED UPON FOR EMERGENCY OR SAFETY-CRITICAL PURPOSES. LOCATION INFORMATION AND ALERTS MAY BE DELAYED,

INACCURATE, INCOMPLETE, OR UNAVAILABLE, AND GEOX DISCLAIMS ALL LIABILITY FOR ANY RELIANCE ON THEM.

7.4.

GEOX DOES NOT HAVE ANY OBLIGATION TO VERIFY THE IDENTITY OF OR SCREEN THE PERSONS SUBSCRIBING TO OR USING THE SERVICE, NOR DOES IT HAVE ANY OBLIGATION TO MONITOR THE USE OF THE SERVICE BY OTHER USERS. THEREFORE, GEOX DISCLAIMS ALL LIABILITY FOR YOUR INTERACTIONS WITH AND THE CONDUCT OF OTHER USERS, INCLUDING ANY UNAUTHORIZED TRACKING, STALKING, HARASSMENT, OR MISUSE OF YOUR LOCATION, IDENTITY, OR INFORMATION.

7.5.

GEOX DOES NOT: (I) GUARANTEE THE ACCURACY, COMPLETENESS OR USEFULNESS OF ANY INFORMATION ON THE SERVICE, OR (II) ADOPT, ENDORSE OR ACCEPT RESPONSIBILITY OR LIABILITY FOR THE CONDUCT OF ANY USERS OR FOR THE ACCURACY OR RELIABILITY OF ANY OPINION, ADVICE, OR STATEMENT MADE BY ANY PARTY OTHER THAN GEOX. UNDER NO CIRCUMSTANCES WILL GEOX BE RESPONSIBLE FOR ANY LOSS, DAMAGE OR HARM OF ANY KIND RESULTING FROM ANY USER CONDUCT OR FROM ANYONE'S RELIANCE ON INFORMATION OR OTHER CONTENT POSTED ON, OR TRANSMITTED THROUGH, THE SERVICE.

SOME COUNTRIES AND JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES AND TERMS IN CONTRACTS WITH CONSUMERS, AND AS A RESULT THE CONTENTS OF THIS SECTION MAY NOT APPLY TO YOU

8. Limitation of liability

8.1.

To the maximum extent permitted by law, we are not liable for indirect, incidental, or consequential damages arising from your use of the Service.

8.2.

To the maximum extent permitted by law, in no event shall GEOX, its affiliates, directors, employees, or agents be liable for any special, consequential, incidental, or indirect damages, including loss of use, profits, or data, arising out of or relating to your use of or inability to use the Service. Under no circumstances will GEOX's aggregate liability in connection with these Terms or the Service exceed the greater of (1) the total fees you paid to GEOX in the six (6) months immediately preceding the claim, or (2) USD 100.

8.3.

To the maximum extent permitted by law, in no event shall GEOX be liable for any damages whatsoever — direct or indirect — arising out of or relating to the conduct of you or anyone else in connection with the Service, including bodily injury, emotional distress, death, identity theft, or any harm resulting from communications, meetings, location sharing, or other interactions with other users. This includes claims arising from users who registered under false pretenses or who attempt to defraud or harm you.

9. Indemnification

You agree to defend, indemnify, and hold harmless GEOX, its subsidiaries and affiliates, and their directors, officers, agents, contractors, and employees from any loss, liability, claim, damages, costs, or expenses (including reasonable attorneys' fees) arising from: (i) your use of or access to the Service; (ii) any content you share, including location data; (iii) your conduct in connection with

the Service or other users; (iv) your violation of these Terms; (v) your violation of any rights of a third party, including privacy or intellectual property rights; or (vi) your violation of any applicable law.

10. Eligibility

10.1. Age Restrictions.

GEOX IS A FAMILY LOCATION-SHARING SERVICE AND MAY BE USED BY PEOPLE OF DIFFERENT AGES, INCLUDING CHILDREN. IF YOU ARE UNDER THE AGE OF DIGITAL CONSENT IN YOUR JURISDICTION, YOU MAY USE THE SERVICE ONLY WITH THE INVOLVEMENT AND CONSENT OF A PARENT OR LEGAL GUARDIAN WHO CREATES OR MANAGES THE ACCOUNT. BY CREATING AN ACCOUNT OR ENABLING A PAID SUBSCRIPTION, YOU REPRESENT THAT YOU ARE THE ACCOUNT HOLDER OR A PARENT/GUARDIAN ACTING FOR YOUR FAMILY, AND THAT YOU HAVE AUTHORITY TO AGREE TO THESE TERMS. PARENTS AND GUARDIANS ARE RESPONSIBLE FOR SUPERVISING A CHILD'S USE OF THE SERVICE AND FOR PURCHASES MADE ON THE ACCOUNT.

10.2.

IF YOU ARE UNDER THE APPLICABLE MINIMUM AGE BUT HAVE IMPROPERLY ACCESSED THE SERVICE BY PROVIDING FALSE INFORMATION TO US, NOT ONLY ARE YOU AN UNAUTHORIZED USER USING THE SERVICE IN VIOLATION OF THIS AGREEMENT, BUT YOU MAY ALSO BE PUTTING YOURSELF AND OTHERS IN DANGER. YOU AGREE THAT GEOX IS NOT RESPONSIBLE FOR THE CONDUCT OF ANY USER AND IS NOT LIABLE (DIRECTLY OR INDIRECTLY) FOR ANY LOSSES OR DAMAGES WHATSOEVER ARISING OUT OF OR RELATING TO THE CONDUCT OF YOU OR ANYONE ELSE IN CONNECTION WITH THE USE OF THE SERVICE.

11. Governing Law and Dispute Resolution

11.1 Governing law.

These Terms and your use of the Service are governed by the laws of Delaware excluding its conflict-of-law rules. Exclusive jurisdiction and venue for any permitted court action lie in the courts located in Dubai

11.2. Informal resolution first.

Before starting any formal proceeding, you and GEOX agree to try to resolve the dispute informally by sending written notice to Silicon Oasis, Dubai, United Arab Emirates and negotiating in good faith for at least 60 days. This informal-resolution requirement does not apply to individual claims of sexual assault or sexual harassment occurring in connection with your use of the Service.

11.3. Arbitration and Class action and jury trial waiver.

YOU AND GEOX, AND EACH OF OUR RESPECTIVE AGENTS, CORPORATE PARENTS, SUBSIDIARIES, AFFILIATES, PREDECESSORS IN INTEREST, SUCCESSORS AND ASSIGNS, AGREE TO BINDING INDIVIDUAL ARBITRATION, AS THE EXCLUSIVE FORM OF DISPUTE RESOLUTION EXCEPT AS PROVIDED FOR BELOW, FOR ALL DISPUTES AND CLAIMS ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE SERVICE, UNLESS YOU ARE LOCATED IN A JURISDICTION THAT PROHIBITS THE EXCLUSIVE USE OF ARBITRATION FOR DISPUTE RESOLUTION. ARBITRATION IS MORE INFORMAL THAN A LAWSUIT IN COURT. ARBITRATION USES A NEUTRAL ARBITRATOR INSTEAD OF A JUDGE OR JURY, ALLOWS FOR MORE LIMITED DISCOVERY THAN IN COURT, AND IS SUBJECT TO VERY LIMITED REVIEW BY COURTS. ARBITRATORS CAN AWARD THE SAME DAMAGES AND RELIEF THAT A COURT CAN AWARD. FOR A COPY OF THE NAM RULES, PLEASE VISIT RULES, FEES & FORMS – NATIONAL ARBITRATION AND MEDIATION OR CONTACT NAM AT NAM'S NATIONAL PROCESSING CENTER AT 990

STEWART AVENUE, 1ST FLOOR, GARDEN CITY, NY 11530 OR AT EMAIL ADDRESS AT COMMERCIAL@NAMADR.COM.

The arbitration will be in English. A single independent and impartial arbitrator will be appointed remotely pursuant to the Rules, as modified herein. You and GEOX agree to comply with the following rules, which are intended to streamline the dispute resolution process and reduce the costs and burdens on the parties: (i) the arbitration will be conducted online and/or be solely based on written submissions, the specific manner to be chosen by the party initiating the arbitration; (ii) the arbitration will not require any personal appearance by the parties or witnesses unless otherwise mutually agreed in writing by the parties; and (iii) any judgment on the award the arbitrator renders may be entered in any court of competent jurisdiction.

The award of the arbitrator will be in writing and will include a statement setting forth the reasons for the disposition of any claim. The arbitrator will apply the laws of Delaware in conducting the arbitration. You acknowledge that these terms and your use of the Service evidences a transaction involving interstate commerce.

11.4. Time limit.

Any claim arising out of or relating to these Terms or the Service must be filed within one (1) year after it arises, or it is permanently barred.

12. Privacy Policy.

Your use of the Service is also governed by our Privacy Policy, which is incorporated into these Terms by reference.

13. Severability.

If any provision is held invalid, the remaining provisions remain in full force.

14. Assignment.

You may not assign these Terms; GEOX may assign them without restriction.

15. Survival.

Sections on Limitation of Liability, Indemnification, and Dispute Resolution survive termination.

16. Entire agreement / no waiver.

These Terms are the entire agreement between you and GEOX and supersede prior agreements. Failure to enforce a provision is not a waiver.

17. Changes

We may update these Terms. We will post the updated version at this URL and update the effective date. Continued use after changes constitutes acceptance.

18. Contact

Questions about these Terms: support@geoxapi.dev